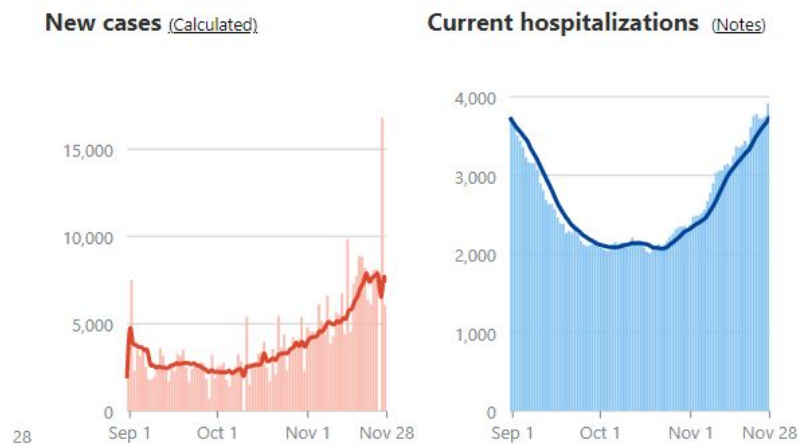


November 30, 2020

Dear Residents, Family & Team Members,

Below are the most recent graphs showing the new COVID cases in Florida and the current hospitalizations. As you can see, we are on an upward tick:

<https://covidtracking.com/data/state/ohio>



We are entering into another phase of the pandemic by setting new records every day. Our bigger concern is the record of nearly 3,800 hospitalized yesterday. Our residents' health and safety are at greater peril now than at any other time. This makes it necessary for us to limit visitations to our communities. The good news is the announcements that two vaccines could be available soon.

While we cannot prevent you from doing so, taking your loved one out of the community for Thanksgiving has probably increased their risk of contracting the virus and bringing it back into their community where others can contract it. As a result, we will be testing all residents this week. Going forward, any resident that is taken out of their building for anything other than essential medical reasons, upon their return will be quarantined for 14 days. We fully and empathetically understand this is not the news anyone wants to hear. However, we all recognize in our hearts these are the wisest steps to take for those we all love. Please know we worked with every community to make their Thanksgiving celebration special. Thank you for your incredible patience and support!

Warm Regards,



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